



Newsletter

Welcome to the July Newsletter.

- July 2019

If anybody has an email address that has not been supplied could you please let the office know. If you have supplied your email address and you would like a copy of the newsletter emailed let us know and we will add you to the list.

If anyone has anything they would like to see included please email: emmap@busbiz.net.au.

On the 19th of August 2019 at 9am the Swan Hill Branch will be hosting a morning tea to raise money for the RSPCA. If you are in the area and would like to pop in please feel free to do so! Check our Facebook page to see what fun we get up to! If you would like to donate you can do so at:

<https://www.rspcacupcakeday.com.au/fundraise/fundraisers/profile/view/busbiz1965>



Operations:

A timely reminder to please ensure you have checked your bus/coach for any remaining passengers at the end of your service and during major breaks in a service. There will be no tolerance on failure to do so.

Checks should be happening with the following regularity:

School Services: vehicles must be checked at the school after morning drop off and again in the yard after the afternoon drop off.

School Transfers: the vehicle must be checked at both destinations after the group have exited the vehicle

Charters: the vehicle must be checked each time the group depart the vehicle

V/Line & Trainlink services: the vehicle must be checked at any terminating stop and before securing the vehicle during a meal break.

Of late we are finding that drivers are lapsing in their **Pre-Trip Checks** which is a danger to ourselves, our passengers, members of the public and the reputation of the company.

There will be no tolerance on this matter. Failure to complete a thorough check will result in written warnings.

We continue to be overwhelmed with the number of compliments received for our drivers, we would like to congratulate the following drivers on a job well done.

A big Thank You to **Liz** for participating in a safety briefing of her bus and the safe ways to travel and presenting this to the Gunbower Primary School.

Congratulations to **Mark** in Dubbo who was recognized by Trainlink NSW for his professionalism and customer service skills. He also won their March 2019 Employee of the Month award.

MacKillop College would like to share their appreciation for **Alan** in Swan Hill for his professionalism and easy-going nature on their recent VCE Careers Expo Charter.

Trainlink would like to commend **Chris** in Dubbo for his friendly and personable service on the Dubbo - Broken Hill service.

BusBiz received a compliment from a passenger for **Russell** in Dubbo for his professional manner and excellent driving.

Congratulations to **Peter Thomas** for being the first BusBiz employee to be accredited in all 3 states that we operate in.

Congratulations to **Simon** in Mildura who received a compliment for his help assisting a passenger during her journey.

Drivers Accreditations

BusBiz are seeking employees who have a keen interest in charter and regular route services such as; V/Line and Trainlink, to further their capabilities with BusBiz by obtaining their Drivers Accreditations in additional states. Currently BusBiz operate in SA, NSW and VIC. Any additional accreditations will be paid for by BusBiz. Get in touch with your direct manager if you would like to discuss this more!

Just a reminder that you cannot respond to any texts sent from "BUSBIZ". If you have a response please forward this to your direct manager. Any text messages sent "Regards BusBiz Management" are intended to be from your direct manager and the rest of the Management Team.

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Busbiz has a Facebook Page!
www.facebook.com/busbiz1965
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For any queries with your payslip please contact your direct manager.

Hello to Valued staff,

A quick note to thank you all for the great work you do for us it is greatly appreciated, the compliment letters we receive and the fact that our customers, whether state governments departments or private individuals want to work with us is testament to the dedication shown by you all, a big thank you.

TrainLink Trials:

BusBiz has been fortunate enough to be chosen by TrainLink to deliver three new trail coach services this year being: Wagga Wagga - Canberra return, Bathurst – Orange – Dubbo return & Broken Hill – Adelaide return.

The first two commenced in April this year with the Broken Hill – Adelaide to commence in late June of this year.

We welcome Mark Fitzpatrick (Orange), Inara Christy (Wagga) and Rudi Esman & Martin Abraham (Adelaide) into our employ to deliver these services to the professional standard required and expected by both TrainLink & BusBiz,

On another note I'd also like to ask drivers and chaperones to please keep vigilantly checking buses at the end of "every" run to make sure no passengers/children are left on your bus; it is your responsibly check and no-one else's.

Thanks again.

Peter Pickering

Staff Profile

Jenny

Tamworth Leading Hand.

How long have you been employed with BusBiz/tell us a little about what you do?

February 2018 – I supervise Tamworth Depot - look after office work, organize bus maintenance and drop off/pick up of drivers to do so, look after depot area, wash buses, relief drive if needed.

What did you do before your time with BusBiz?

I had been unemployed for 18mths doing only Census work and Election days. Prior to that I had a history of Banking & worked for a small finance company.

What is your favourite part of your position?

I enjoy all the things I do - I think it's the variety that makes it interesting.

What do you like to do in your spare time?

I have a grandchild (18mths) that lives with us with her mother (my daughter) which fills up my life. But we have horses and regularly compete at Campdrafting and are still involved with our local Pony Club volunteering. Apart from that I enjoy reading & knitting when time allows.

