



Newsletter - 1st December

Welcome to the new look BusBiz newsletter. As you all would be aware by now we have welcomed Renmark on board. With this we are increasing our already long list of services which consists of school bus runs, local & interstate transfers, NSW Trainlink, V/Line in Victoria, regional services in both Victoria and South Australia, day trips & extended charters, school camps and excursions to include hire drive and guided tours. Along with this is our name change to BusBiz brings a unified front instead of a localised name, showing us as a team across the board.

Looking Forward

Since joining forces with Townsends, we are getting back into tours.

This will give us the opportunity to offer many different destinations and experiences.

If you head over to our website you will see one of the tours we have on offer, being a 13-day Kimberley Tour, which is fully escorted from Adelaide.

Also advertised on our Facebook page are 3 tours ranging from 7 days through to 16 days.



Busbiz has a Facebook Page!

www.facebook.com/busbiz1965



Rail Replacements

As the warmer weather is now upon us and only getting warmer as we come into summer we will be experiencing more and more rail replacement.

We do appreciate those drivers who put their hand up to do rail replacement and if anyone would like to discuss the possibility of learning the service to hopefully pick up some weekend or week day work during the school holidays if they could come and have a chat with Emma Pickering or Leigh.

Summer Is Coming

With summer just around the corner we need to remember to take care of ourselves and our customers.

We need to remember to stay hydrated and make sure air conditioners are working well. A couple of ways to do this is to carry some extra water and turn the coaches on early and having them idling so that our air conditioners have a chance to kick in before passenger's board.

Staff Profile

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Simon Johnson

Simon has been married to Kerry for 20 years this year. Together they have 2 daughters, Rianna 17 and Renee 13.

Simon comes from an accounting background! Simon worked as an accountant for 2 businesses local to Renmark for 16 years prior to starting with Townsend's Bus Travel. He joined Townsend's in January 2011 as the Office Manager but could also diversify into bus driving when needed.

In 2014 he was promoted to General Manager, taking on the day to day management of the business.

Simon has taken on this role with us as the Renmark Branch Manager and we welcome him to the team!



To John & Trevor,

TrainLink Service Operator's from Dubbo. John & Trevor received a compliment from a customer via TrainLink for their excellent service provided on the service from Lightning Ridge to Gilgandra and return. Not only was the service exemplary from both John & Trevor, the coach was very clean, comfortable and superbly driven.

To the Bendigo day service drivers,

we have received a compliment from a local lady who said she "was pleasantly surprised" by how lovely the journey was and how friendly our staff were.



With Christmas fast approaching, we wish everyone a Merry Christmas and a Happy New Year. We looking forward to seeing you all upon your return.

A Letter from Peter....

To Our Valued staff,

As the year draws to an end and we reflect back over the year I think "WOW" what a year it has been, but first let's sneak a little further back to December 2016.

We commenced operations in Tamworth on the 1st December 2016 after purchasing Peel Valley Coaches, which operate 6 school bus services around the Tamworth area, hard to believe that was 12 months ago. Then 2017 started as all years do with little fuss, but not too far into the year we commenced discussions which lead to negotiations to purchase Townsend's Bus Travel in Renmark. During these discussions another opportunity arose for 2 school contracts at Murrabit which we agreed to and then a Swan Hill local; Craig Davis opened up discussions with us for the purchase of his 5 school contracts (4 in Swan Hill and 1 in Bendigo).

Whilst this was very exiting for us it was also very nerve racking times as Townsends was our largest single purchase ever, this purchase included around 30 buses and contracts, added to this with the purchase of Murrabit and Davies made interesting times for a few months but we made it through. So, in a space of less than 12 months we have increased the size of our business by around 40%, scary scary stuff. None of this could be made possible without a fantastic management team behind us, which worked tirelessly to achieve a common goal, it's one thing for me to dream of expansion but it would be a nightmare to achieve without the professional management team we have, which Sue and I are very thankful and appreciative of, thanks team for your dedication.

As we settle down our acquisitions and work towards a "one" company approach, we welcome all new staff that have joined us over the past 12 months and thank all existing staff as we look forward to 2018 and all it brings.

In closing I'd like to take this opportunity to personally thank all staff just simply for the fantastic work you do for us, we would like to wish you all a very merry Christmas, a happy new year and please those that are taking a break, enjoy!

Thanks

Peter Pickering

Please drive carefully over the festive season whether on holidays or working.